



# PUBLIC NOTICE

**Federal Communications Commission**  
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## **WIRELINE COMPETITION BUREAU ANNOUNCES OMB RENEWAL OF INFORMATION COLLECTION CONCERNING INMATE CALLING SERVICES**

### **WC Docket No. 12-375**

By this Public Notice, the Wireline Competition Bureau (Bureau) announces that the Office of Management and Budget (OMB) has approved, for an additional three years, the information collection for inmate calling services (ICS).<sup>1</sup> This information collection implements Commission rules requiring every ICS provider to: (a) file annually a report providing certain data and other information regarding its ICS operations (Annual Report);<sup>2</sup> (b) file annually a certification that the data and other information in the provider's Annual Report is accurate and that the provider is in compliance with the Commission's ICS rules (Annual Certification);<sup>3</sup> and (c) disclose to consumers its ICS rates and ancillary service charges.<sup>4</sup>

Pursuant to authority delegated by the Commission,<sup>5</sup> the Bureau revised the template and instructions for the Annual Report and the Annual Certification to clarify the instructions and make the Annual Reports easier to understand and analyze.<sup>6</sup> Specifically, these revisions, as approved by OMB, require each ICS provider to:

- File the Annual Report using the electronic Excel template provided by the Commission, and in a machine-readable, manipulatable format;
- Submit city and state information for each correctional facility the ICS provider serves;
- Group the facilities it serves by underlying contract;
- Separately report and explain its rates for debit/prepaid calls and collect calls;
- Report fixed site commission payments by facility as well as by contract; and
- Explain certain entries in its Annual Report, including any entry that omits requested information.

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<sup>1</sup> Federal Communications Commission, Information Collection Approved by the Office of Management and Budget, 85 Fed. Reg. 6947 (Feb. 6, 2020).

<sup>2</sup> 47 CFR § 64.6060(a).

<sup>3</sup> 47 CFR § 64.6060(b).

<sup>4</sup> 47 CFR § 64.6110.

<sup>5</sup> 47 CFR §§ 0.91(f), 0.291(a); *Rates for Interstate Inmate Calling Services*, WC Docket No. 12-375, Second Report and Order and Third Further Notice of Proposed Rulemaking, 30 FCC Rcd 12763, 12892, para. 268 (2015).

<sup>6</sup> The revisions also eliminate the portions of the Annual Report requiring the submission of information regarding "Video Calling Services." See *Global Tel\*Link v. FCC*, 866 F.3d 397, 415 (D.C. Cir. 2017), *clarifying and amending*, 859 F.3d 39, 58 (D.C. Cir. 2017).

The current templates and instructions for the Annual Report and Certification are available at <https://www.fcc.gov/general/ics-data-collections>. Each ICS provider shall use these templates and instructions in the Annual Report and Certification due April 1, 2020, and in subsequent Annual Reports and Certifications.<sup>7</sup> Confidential data may be filed pursuant to the *Protective Order* adopted in this proceeding.<sup>8</sup>

People with Disabilities: To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

For further information, please contact Cody Venzke, Wireline Competition Bureau, Pricing Policy Division, at 202-418-0246, or at [cody.venzke@fcc.gov](mailto:cody.venzke@fcc.gov).

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<sup>7</sup> See 47 CFR § 64.6060.

<sup>8</sup> *Rates for Interstate Inmate Calling Services*, WC Docket No. 12-375, Order, 28 FCC Rcd 16954 (WCB 2013); *see Rates for Interstate Inmate Calling Services*, WC Docket No. 12-375, Public Notice, 34 FCC Rcd 1292, 1293-94 (WCB 2019).